



CUSTOMER RETURN POLICY

The following terms and conditions apply to all returns:

- To receive credit, you must use the authorized RMA # and RMA issued by PAR. PAR will not issue credit without an authorized RMA #.
- You must request an RMA # from PAR, within 30 days of your original invoice date.
- The product being returned must be unused, undamaged, and returned to PAR in the original box.
- If you are returning product from multiple orders, each order requires its own RMA #. This ensures the appropriate invoice will be credited. Each RMA # needs to be boxed individually. Do not mix product from multiple orders, as we will not accept the return or issue credit. Should this occur, we will return the box to you and you will be responsible for the return shipment charges.
- Place one of the RMA labels provided by PAR inside the box, and tape the second label securely on the outside of the box.
- The return must be received by PAR within 30 days of your receipt of the RMA # from PAR to receive credit for the return. PAR will not issue credit for any return received more than 30 days after your receipt of the RMA # from PAR.
- Please allow 14 business days for PAR to process the applicable credit after the product is received by PAR
- PAR will apply any applicable credit to your PAR account or directly to the credit card you used at time of purchase.
- If you ordered a product in error and want to return it for credit, you must ship the product back to PAR at your own cost, and such return will be subject to any applicable restocking fee.
- PAR will not issue credit for any product that it receives that do not meet these guidelines, and will return the product to you at your expense.
- If you do not receive credit and you have questions, please contact PAR Accounting at 1-800-448-6505, ext. 6450.

By using the PAR provided RMA, you consent to the above terms and conditions.